



Quality Policy Statement (ISO 9001 Aligned)

Document Ref: GTS-QMS-001

Effective Date: 1 January 2026

Review Date: 1 January 2027

1. General Statement of Intent

GreenTech Scotland is a premier provider of commercial electrical engineering, renewable energy infrastructure, and life-safety systems. We recognize that in the Tier-1 commercial environment, quality is not just about the final aesthetic of an installation; it is about operational reliability, statutory compliance, and absolute safety.

To ensure we consistently meet and exceed the expectations of our clients—from university estate directors to commercial landlords—we operate a robust Quality Management System (QMS) aligned with the internationally recognized ISO 9001:2015 standard.

2. Core Quality Objectives

Our commitment to quality is driven by the following strategic objectives, which are monitored and measured continually by the GreenTech Management Team:

- **"Right First Time" Delivery:** To eliminate rework and operational downtime for our clients by ensuring all installations, from complex Motor Control Centers to Commercial Solar PV arrays, are designed, installed, and commissioned flawlessly on the first attempt.
- **Statutory & Regulatory Excellence:** To maintain 100% compliance with all relevant industry standards, including BS 7671 (IET Wiring Regulations), BS 5839 (Fire Alarms), BS 5266 (Emergency Lighting), and the specific requirements of our NICEIC and BAFE accreditations.
- **SLA Performance:** To strictly adhere to our Service Level Agreements (SLAs) for contracted maintenance clients, ensuring rapid, verifiable response times for P1 (Critical) and P2 (Urgent) call-outs.
- **Supply Chain Integrity:** To procure materials exclusively from highly vetted, Tier-1 manufacturing partners (such as ROBUS, Thorn, and leading PV

manufacturers) who share our commitment to defect-free components and robust commercial warranties.

3. The GreenTech Quality Framework

To achieve these objectives, we commit to the foundational principles of ISO 9001:

- **Customer Focus:** Understanding that our success is tied directly to the operational efficiency and compliance of our clients' facilities. We actively seek client feedback post-project to refine our service delivery.
- **Process Approach:** Standardizing our operational procedures—from initial site surveys and tender pricing to final handover documentation (O&M manuals)—to ensure consistent, repeatable excellence across all divisions.
- **Evidence-Based Decision Making:** Utilizing accurate data, including site telemetry, energy logging, and rigorous testing results, to inform our engineering specifications and maintenance recommendations.
- **Continual Improvement:** Regularly auditing our internal processes, investing in the ongoing technical training of our engineering staff, and adopting the latest technological advancements in renewable and electrical engineering.

4. Responsibility and Communication

- **The Managing Director** retains ultimate accountability for the Quality Management System and ensures that the resources required to uphold this policy are readily available.
- **Project Managers and Site Supervisors** are responsible for enforcing quality control measures on-site, ensuring that all work is executed strictly to the approved designs and Method Statements.
- **All Employees** are empowered and expected to take ownership of the quality of their own work. Every GreenTech engineer has the authority to halt an installation if they believe the materials or conditions compromise our quality standards.

This policy is communicated to all staff during their onboarding process, displayed prominently at GreenTech Scotland headquarters, and made available to all clients, supply chain partners, and regulatory bodies upon request.

Signed on behalf of GreenTech Scotland:

Jonathan William Travers

Managing Director

GreenTech Scotland

Date: 01/01/2026